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## 4.5 Internet Access Policy

Red Deer Public Library believes that the Internet is a useful and powerful information resource. RDPL provides Internet access for research purposes.

Unlike books in the library collection, staff has not selected resources available on reference workstations, and therefore the accuracy and content of materials cannot be controlled.

### RDPL Mission Statement

Red Deer Public Library will ensure access to the universe of information and ideas.

### Access

1. Internet workstations are provided for research purposes during normal library hours.
2. Customers agree to abide by the Internet Use Agreement

### Internet Use Agreement

1. Workstations will provide a choice of filtered and unfiltered Internet access.
2. Workstations in children's areas will guide users to age appropriate materials.
3. As with all library materials, parents or guardians are responsible for materials accessed by minors. Minors must have permission from parents or guardians before using a workstation. Parents or guardians may request a library card with no Internet access, with filtered access, or with unfiltered access.
4. All members of the public will have access to workstations at no charge. A library card is need to use the workstations. Users without a library card can apply for a free E-card (Internet use only).
5. Library staff may restrict non-research related use. These uses may include but are not limited to chat groups, email, ftp, games and other electronic services.
6. Workstations are designed for use by one person at a time.
7. Departments determine time limits for workstation use. During peak service periods customers may be asked to further limit time on the workstation.
8. RDPL staff will develop links in conjunction with the Library's collection development policy. Providing links by staff does not endorse the accuracy of the sites.
9. Red Deer Public Library is committed to providing an environment free from harassment. Customers must not display on screens and/or print materials, which may be objectionable.
10. The workstations must be used in a responsible manner, respecting the rights of others.
11. Use of workstations for illegal, actionable conduct or to seek access to unauthorized areas is prohibited.

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12. RDPL assumes no responsibility for any direct or indirect damages from the use of the library workstations.
13. Customers are responsible for all commercial transactions made while using the RDPL workstations.
14. Customers are responsible for any damages to RDPL computer equipment.
15. Any attempts to change the configuration of RDPL computer equipment and/or software may result in the loss of library privileges and/or criminal prosecution.
16. Any misuse of the RDPL research connection may result in the loss of library privileges and/or criminal prosecution.
17. Customers must leave workstations immediately when asked by staff.

### **Disclaimer**

A disclaimer statement shall be placed at all Research workstations and must be agreed to before a customer shall be given access to Research workstations.

Due to the broad range and diversity of information available on the Internet, RDPL has no control over the accuracy, timeliness or appropriateness of the information available.

Users are responsible for materials that they access. As with all library materials, parents or guardians are responsible for materials accessed by minors. Minors must have permission from parents or guardians before using this workstation. A complete copy of the Internet policy is available upon request.

Use of workstations for illegal, actionable or unauthorized access is prohibited. RDPL assumes no responsibility for any direct or indirect damages from the use of the library Research connection. Any misuse of the RDPL Research connection will result in the loss of library privileges and/or criminal prosecution.

I have read and understood the terms and conditions outlined above for use of the Research workstations, and by proceeding I agree to and accept these conditions.

### **Confidentiality**

The same confidentiality standards and procedures that apply to other library/customer transactions will apply to Research workstations.